



- There will be an additional fee of 0,05% per annum (accrued daily) over and above your tiered platform fee.
- If you request to submit instructions manually, you may not request to switch back to the online platform for a period of 6 months.
- Your dividend distributions will be automatically re-invested.
- The turnaround time for your instruction will be 7 business days from receiving all necessary and completed documentation. Instructions received on public holidays and weekends or after 13:00 on a business day will be deemed to have been received on the following business day.



- View the full list of funds and the Minimum Disclosure Documents (MDD's) with applicable fund minimums and fees, refer to www.satrix.co.za
- The terms and conditions are available on the web ([Terms and Conditions](#)). By signing this form you agree to the SatrixNOW Terms and Conditions.
- If you cannot access the link provided above, this can be obtained from our Client Services Centre or directly from our website www.satrixnow.co.za.
- Initial any changes you make on the form.
- The registered investor or authorised signatory must date and sign the form.



Our Contact Details

Please send the completed form and supporting documents to:

E-mail: instructions@satrixnow.co.za
Postal: PO Box 411449, Craighall 2024

Enquiries

Tel 010 020 2250
E-mail: Helpme@satrixnow.co.za
Website www.satrix.co.za



Turnaround Time

24 business hours after receipt of all required information

All required documents must be provided before we can process your instruction.

1. Investor identity information

All fields in section 1 are mandatory.

Title _____ First name(s) _____
 Surname _____
 Date of birth _____ (ddmmccyy) Country of birth _____
 Citizenship _____
 Other Citizenship _____
 Identity number _____
OR Passport (if foreign national): _____ **OR** Social security number _____
 Number _____
 Expiry date _____ (ddmmccyy)
 Country _____
 Occupation _____ Self Employed Yes No
 Email address _____
 Residential address _____
 _____ Postal code _____
 Country _____

Contact numbers	International dialling code	Area code	Number
Telephone (<i>work</i>)			
Telephone (<i>home</i>)			
Cell/Mobile		n.a.	

Please specify your regular source of income

Salary
 Inheritance
 Bonus
 Pension or Provident lump sum
 Savings
 Other (Specify) _____

Investor declaration

/ We confirm that I / we:

- have read and understood the important notes, on the first page as well as the terms and conditions.
- agree to the terms and conditions which are accessible on the SatrixNOW website and if inaccessible to me / us via the website, confirm that I / we have contacted the Client Services Centre to obtain a copy.
- have the authority and am / are legally competent to enter into and conclude this transaction, with the necessary legal assistance when it is required.
- are aware that the legal guardian must sign the instruction on behalf of a minor (if applicable).
- agree to the additional charges levied on transactions that are processed manually.

Signature of Investor _____ Date _____ (ddmmccyy)

Authorised signatory* _____ Date _____ (ddmmccyy)

Authorised signatory* _____ Date _____ (ddmmccyy)

*Authorised signatories acting on behalf of the investor (e.g. parents / guardians of a minor and persons authorised to act on behalf of the investor).

