

SatrixNow Repurchase (Withdrawal) Form (Sale of Satrix Units)



- Manual clients incur an additional fee (over and above the platform fee) of 0.05%
- Please note that you will only be able to switch back to online transacting 6 months after your last conversion
- When you sell all or some of your units, monies will be paid out directly to your bank account
- All distributions are automatically reinvested, net of costs.
- Please note, when you request a 100% switch out or 100% sell from a fund, any distributions due to you from that fund will be paid to your bank account.
- Statements will only be available quarterly, you may contact the client services centre to obtain your latest balance.
- The turnaround time for your instruction will be 7 business days from receiving all necessary and completed documentation. Instructions received on public holidays and weekends or after 13:00 on a business day will be deemed to have been received on the following business day.



- View the full list of funds and the Minimum Disclosure Documents (MDD's) with applicable fund minimums and fees, refer to www.satrix.co.za
- The terms and conditions are available on the web ([Terms and Conditions](#))
- If you cannot access the link provided above, this can be obtained from our Client Services Centre or directly from our website www.satrixnow.co.za
- Initial any changes you make on the form.
- The registered investor or authorised signatory must date and sign the form.



Our Contact Details

Please send the completed form and supporting documents to:

E-mail: instructions@satrixnow.co.za
Postal: PO Box 411449, Craighall 2024

Enquiries

Tel 010 020 2250
E-mail: Helpme@satrixnow.co.za
Website www.satrix.co.za



Turnaround Time

24 business hours after receipt of all required information
Funds will be paid to your bank account within 5 business days.

All required documents must be provided before we can process your instruction in line with the stipulated turnaround time.

Initial _____

1. Investor identity information

Satrix Investor Code _____

Title _____ First name(s) / Legal Entity Name _____

Last name _____

Date of birth _____ (ddmmccyy) Country of birth _____

South African identification number _____

OR

Passport (if foreign national): Number _____

Expiry date _____ (ddmmccyy)

Country _____

OR

US Citizens social security number _____

Email address _____

Residential address _____

Postal code _____

Country _____

Postal address _____

Only complete if different from residential address

Postal code _____

Country _____

Contact numbers	International dialling code	Area code	Number
Telephone (<i>work</i>)			
Telephone (<i>home</i>)			
Cell/Mobile		n.a.	

Occupation _____

Self Employed

Yes ☐

No ☐

2. Investor bank details

Payments will only be made into the account of the registered investor. Payments cannot be made to third parties.

Name of account holder _____

Name of bank _____

Account Number _____

Name of branch _____

Branch code _____

Type of account Current ☐ Savings ☐

We are unable to make payments into third party accounts – unless in case of minor (note: if this application relates to tax free in the name of the minor, as per legislation, the minors banking details are required).

Proceeds may only be available in your bank account after the withdrawal instruction is processed – 5 working days for ETF transactions.

Initial _____

3. Investment fund details

Fund Name	Rand Value	Or Units	Or Percentage

Should we cancel all future debit order contributions?

Yes

☐

No

☐

Please note, if you are making a 100% withdrawal, Satrix Managers will close the account and pay out all monies due to you and close your account.

4. Terms and Conditions

By signing this form I agree that I have read and understand the terms and conditions.

([Terms and Conditions](#)) which will be applicable to this investment.

I confirm that if I cannot access the link provided above that I have obtained a copy from the Client Services Centre or directly from the SatrixNOW website.

9. Investor declaration

I / We confirm that I / we:

- have read and understood the important notes, on the first page as well as the terms and conditions.
- agree to the terms and conditions which are accessible on the SatrixNOW website and if inaccessible to me / us via the website, confirm that I / we have contacted the Client Services Centre to obtain a copy.
- have the authority and am / are legally competent to enter into and conclude this transaction, with the necessary legal assistance when it is required.
- are aware that the legal guardian must sign the instruction on behalf of a minor (if applicable).
- agree to the additional charges levied on transactions that are processed manually.

Signature of investor _____ Date _____ (ddmmccyy)

Authorised signatory* _____ Date _____ (ddmmccyy)

Authorised signatory* _____ Date _____ (ddmmccyy)

*Authorised signatories acting on behalf of the investor (e.g. parents / guardians of a minor and persons authorised to act on behalf of the investor).

Initial _____