

## SatrixNOW Repurchase (Withdrawal) Form (Sale of Satrix Units)



- Manual client transactions incur an additional fee (over and above the platform fee) of 0.05%.
- Please note that you will only be able to switch back to online transacting 6 months after your last conversion.
- All distributions are automatically reinvested, nett of costs.
- Please note when you request a 100% switch out or 100% sell from a fund, any distributions due to you from that fund will be paid out to your bank account.
- When you sell all or some of your units, monies will be paid out directly to your bank account.
- Statements will only be available quarterly, you may contact the client services centre to obtain your latest balance.



- View the full list of funds and the Minimum Disclosure Documents (MDD's) with applicable fund minimums and fees, refer to [www.satrix.co.za](http://www.satrix.co.za)
- The terms and conditions are available on the web or through the following link: [\(Terms & Conditions\)](#)
- If you cannot access the link provided above this can be obtained from our Client Services Centre or directly from our website [www.satrixnow.co.za](http://www.satrixnow.co.za)
- Initial any changes you make on the form.
- The registered investor or authorised signatory must date and sign the form.



### Our contact details

#### Send the completed form and supporting documents to:

E-mail: If you are an individual: [instructions@satrixnow.co.za](mailto:instructions@satrixnow.co.za)  
 If you are a broker/adviser: [advisers@satrixnow.co.za](mailto:advisers@satrixnow.co.za)

Postal: PO Box 411449, Craighall 2024

#### Enquiries

Tel: 010 020 2250  
 E-mail: [helpme@satrixnow.co.za](mailto:helpme@satrixnow.co.za)  
 Website: [www.satrix.co.za](http://www.satrix.co.za)



Turnaround  
Time

The turnaround time for your instruction will be **7 business days** from receiving all necessary and completed documentation. Instructions received on public holidays and weekends or after **13:00** on a business day will be deemed to have been received on the following business day.

**All required documents must be provided before we can process your instruction.**



## SatrixNOW Repurchase (Withdrawal) Form (Sale of Satrix Units)

### 1. Investor details

Full SatrixNOW account number \_\_\_\_\_

Title \_\_\_\_\_ Full name(s) \_\_\_\_\_

Surname \_\_\_\_\_

Date of Birth \_\_\_\_\_ City of Birth \_\_\_\_\_

Country of Birth \_\_\_\_\_ Nationality \_\_\_\_\_

SA ID number \_\_\_\_\_

**OR**

Passport (if foreign national):

Number \_\_\_\_\_ Expiry date \_\_\_\_\_ Country \_\_\_\_\_

**OR**

US Citizens social security number \_\_\_\_\_

Gender Male ☐ Female ☐

Marital status Single ☐ Married ☐ Divorced ☐ Widowed ☐

Name of Legal Entity \_\_\_\_\_

Entity type \_\_\_\_\_

Legal Entity Registration number \_\_\_\_\_

Country of Incorporation \_\_\_\_\_

Email address \_\_\_\_\_

Residential address \_\_\_\_\_

Postal Code \_\_\_\_\_

City \_\_\_\_\_ Province \_\_\_\_\_

Postal address \_\_\_\_\_

Only complete if different from residential address \_\_\_\_\_ Postal Code \_\_\_\_\_

	International dialling code	Area code	Number
Telephone ( <i>work</i> )			
Telephone ( <i>home</i> )			
Cell/Mobile		n.a.	

## 2. Investor bank details

Payments will only be made into the account of the registered investor. Payments cannot be made to third parties.

Name of account holder \_\_\_\_\_

Name of bank \_\_\_\_\_

Account Number \_\_\_\_\_

Name of branch \_\_\_\_\_

Branch code \_\_\_\_\_

Type of account    Current ☐    Savings ☐

We are unable to make payments into third party accounts.

Proceeds may only be available in your bank account after the withdrawal instruction is processed – 5 working days for ETF transactions.

## 3. Investment Fund Details

### 3.1. Tax Free Savings options

Is this instruction applicable to the Tax Free Savings option?    Yes ☐    No ☐

### 3.2. Fund details

Fund Name	Rand Value	Or Units	Or Percentage (%)

Should we cancel all future debit order contributions?    Yes ☐    No ☐

## 4. Investors declaration

I / We confirm that I / we:

- have read and understood the important notes, on the first page as well as the terms and conditions.
- have the authority and am / are legally competent to enter into and conclude this transaction, with the necessary legal assistance when it is required.
- are aware that the legal guardian must sign the instruction on behalf of a minor (if applicable).

Signature of Investor \_\_\_\_\_ Date \_\_\_\_\_

Authorised signatory\* \_\_\_\_\_ Date \_\_\_\_\_

Authorised signatory\* \_\_\_\_\_ Date \_\_\_\_\_

\*Authorised signatories acting on behalf of the investor (e.g. parents / guardians of a minor and persons authorised to act on behalf of the investor).



## Form A – Update Financial Adviser details

### Please select your instruction

☐ Appoint an Intermediary
 ☐ Remove an Intermediary
 ☐ Change of advice fee

### Important Information

Only one financial adviser is applicable per investor.  
Advice fees are applied across all ETF holdings per account and not at a fund level.

### Financial Adviser details

Adviser / broker code \_\_\_\_\_

Name(s) \_\_\_\_\_

Surname \_\_\_\_\_

### Fee Instruction

I agree to pay the following Upfront advice fee and Annual advice fee (excluding VAT)

<b>Upfront advice fee (max 3%)</b>	
<b>Annual advice fee (max 1%)</b>	

- If you do not fill in any fees, it will default to 0%.
- If you have selected a fee greater than that of the fund's maximum, the fee will default to the fund's maximum.
- Any fees indicated on this form will be applied to all future transactions.
- Upfront advice fees are applied to recurring investments only, no upfront advice fees are applied to lump sum investments

### Upfront Advice Fee

Upfront advice fees are subject to a maximum of 3%.  
Upfront advice fees are applied to recurring investments and deducted before the investment is made on your Client Account.

### Annual Advice Fee

The annual advice fee is calculated on your daily holdings balance and deducted monthly from your Client Account and paid to your Financial Adviser by the 5<sup>th</sup> of the month. The fee will be deducted from any distributions where available, otherwise units will be sold in order to recoup the fee. Annual advice fees are subject to a maximum of 1%.

### Intermediary declaration

Declare that I am a licensed financial service provider or a representative of a financial service provider.

Intermediary signature \_\_\_\_\_ Date \_\_\_\_\_

Signature of Investor \_\_\_\_\_ Date \_\_\_\_\_

Authorised signatory \_\_\_\_\_ Date \_\_\_\_\_

Authorised signatory \_\_\_\_\_ Date \_\_\_\_\_

Authorised signatory \_\_\_\_\_ Date \_\_\_\_\_